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BIBDATASHEET

CONFIRMATION NO. 8713

Bib Data Sheet

SERIAL NUMBER 10/032,967	FILING DATE 10/26/2001 RULE	CLASS 706	GROUP ART UNIT 2121	ATTORNEY DOCKET NO. 01-PAN-04
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APPLICANTS

Earl D. Cox, Morrisville, NC;

**** CONTINUING DATA *******

This appln claims benefit of 60/243,469 10/27/2000

**** FOREIGN APPLICATIONS *******

IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY **
** 02/26/2002

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance	STATE OR COUNTRY NC	SHEETS DRAWING 19	TOTAL CLAIMS 30 36	INDEPENDENT CLAIMS 24
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Verified and Acknowledged
Examiner's Signature Initials

ADDRESS

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TITLE

Behavior experts in e-service management

FILING FEE RECEIVED 525	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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